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Communications and Information

***ANDERSEN AIR FORCE BASE MORALE CALL
POLICY***

COMPLIANCE WITH THIS PUBLICATION IS MANDATORY

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This publication implements AFI 33-111, *Telephone Systems Management*, and HQ PACAF supports prudent use of the Defense Switched Network (DSN) telephone morale program as a tangible way to increase the quality of life for our Airmen serving overseas, apart from their families. This instruction establishes policies on use of Health, Morale and Welfare calls on Andersen Air Force Base. This publication does not apply to the Air National Guard (ANG) and the Air Force Reserves and their units.

1. Health, Morale and Welfare calls are authorized only for military members and Department of the Air Force (DAF) civilians when:

1.1. In unaccompanied status at overseas and remote geographic locations. Unaccompanied status is defined as separation from immediate family (anyone living within the immediate household).

1.2. Performing extended temporary duty for more than 14 days, regardless of location.

2. DSN morale calls must not jeopardize mission requirements or interfere with official calls and must meet the following criteria:

2.1. Incur no toll or other charges to the government.

2.2. Not exceed 15 minutes.

2.3. Be of reasonable frequency; normally three to four calls per month.

3. Calls must be made through base telephone operators and may be off-netted to the member's immediate family.

4. Collect calls or calling cards may be used to pay for toll call incurred charges to reach final (called) destination.

5. Unaccompanied military and stateside hire DAF civilians can use the morale call service on Andersen by calling 366-1900 Monday through Thursday between the hours of 1800 and 0600. Weekend calls will

be accepted starting at 1800 on Friday until 0600 on Monday. Availability of service will be determined, based on mission requirements, at the time the calls are placed.

5.1. Individuals making morale calls will be required to provide name, rank, unit, and home or duty phone to switch board operator.

6. Questions can be addressed to 36CS/SCMT at 366-4158 or 36CS/SCBB at 366-7118.

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